

**RETURNS POLICY**  
**January 2017**

Standard product may be returned for credit provided:

- Goods and packaging are in original condition.
- Return authority obtained prior to sending goods back.
- Cut to length and indent/Made to Order(MTO) items are not returnable.
- Return freight payed by Wholesale branch.
- Any claims for damaged deliveries must be made within 48Hours of delivery.
- A restocking fee of 25% will apply to the original invoiced price.